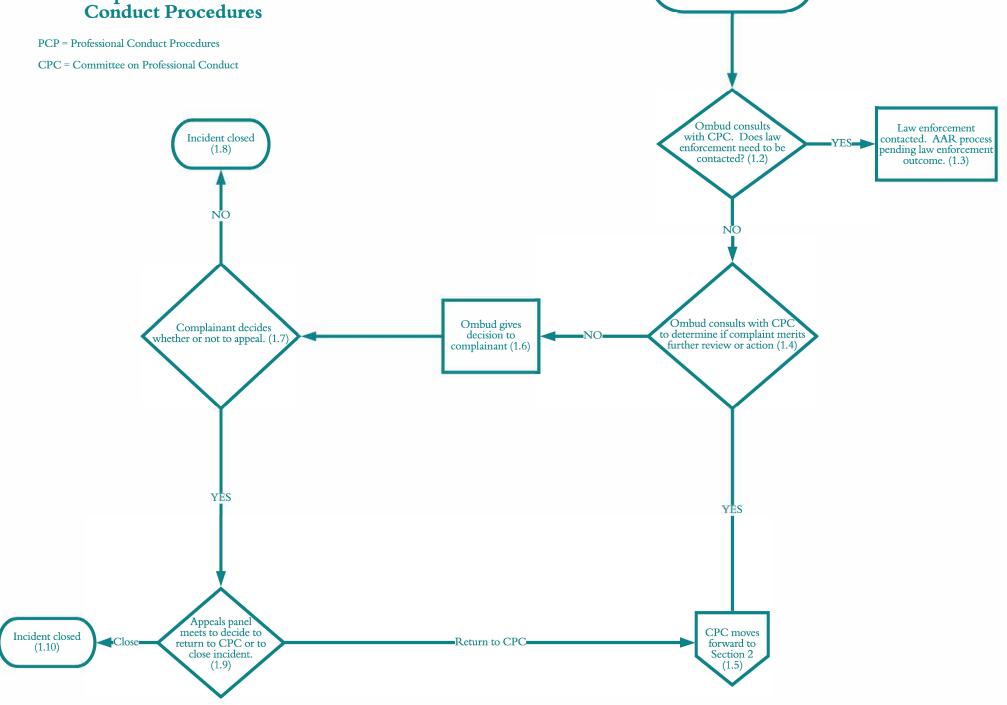
## Section 1: First Steps for the Professional Conduct Procedures



Complainant contacts AAR Ombudsperson (1.1)